#### How to do Business with West Virginia University



#### Introduction

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The purpose of this presentation is to provide a generalized overview of what is required to be a successful supplier at WVU, including registration, purchase order and contract creation, solicitations, and payment.



## **Definitions**

- <u>Commodities/Goods</u> will be used interchangeably but difference is in location in supply chain; goods are tangible merchandise or possessions (desks, chairs, wrench) whereas commodities are things that can be bought and sold that has similarities to the others (87 octane, coal, water)
- Services consulting firms, architectural firms, guest speakers, repairs, cleaning
- <u>Construction</u> defined by State Code §5-22-1 as the act, trade, or process of building, erecting, constructing, adding, repairing, remodeling, rehabilitating, reconstructing, altering, converting, improving, expanding, or demolishing of a building, structure, facility, road, or highway



# **Supplier Registration**

- All suppliers must be registered and added to WVU's supplier Masterfile before a purchase order or payment can be issued
- A completed W9 is required to complete the registration process
  - <u>W-9</u> IRS form Request for Taxpayer Identification Number and Certification
  - WVU Payment Services or the specific department receiving the goods/services will request a completed W9 from the supplier directly



#### **Procurement, Contracting & Payment Services**

Departments within Procurement, Contracting & Payment Services:

https://procurement.wvu.edu/home

- Mail Services Intercampus Mail Service
- Payment Services <u>pcpsap@mail.wvu.edu</u>
- Procurement Centralized/Decentralized
- Procurement Information Systems <u>pcps@mail.wvu.edu</u>
- Purchasing Card (Pcard) and Disbursements
- Supplier Registration
- Supplier Relationship Management
- Travel Management



## **Terms and Conditions**

As a State Agency, WVU is bound by certain terms and conditions established by governing bodies:

- State Code <u>http://www.wvlegislature.gov/wvcode/code.cfm</u>
- Constitution <u>http://www.wvlegislature.gov/wvcode/code.cfm</u>
- Code of State Rules (CSR) <u>https://apps.sos.wv.gov/adlaw/csr/</u>
- State Auditor
   <u>https://www.wvsao.gov/</u>
  - Attorney General <u>https://ago.wv.gov/Pages/default.aspx</u>



## **Terms and Conditions**

Business Decisions versus Legal Decisions

- Procurement in conjunction with departments and end users, is permitted to make business decisions.
- Legal decisions must be negotiated by WVU's Legal Department and/or the Attorney General; these may include, but not be limited to:
  - Indemnification/hold harmless Governing Law
  - Liability

- Waivers



## **Thresholds**

- WVU, as a R1, or "very high research activity" institution, is provided exception to the State Bid Threshold of Twenty-Five Thousand Dollars (\$25,000):
  - Per §18B-5-4(5), Commodities and Services is Fifty Thousand Dollars (\$50,000)
  - Per §18B-5-4a, Construction is One Hundred Thousand Dollars (\$100,000)
    - Anything below these thresholds may be informally quoted; anything above must be formally bid.



#### **Requests for Quotations (RFQ) - Informal**

Purchasing in the open market, shall be, whenever possible, based on at least three competitive bids

- "No Bid" does not constitute a bid; simply says supplier did not wish to participate.
- Used for the procurement of Commodities/Goods, Services, and Construction.
- Quotes may be attained by either the departments or Procurement.



#### **Requests for Quotations (RFQ) - Informal**

Quotes, Proposals, Estimates, Pro-Forma Invoices, etc. should contain the following:

- Date
- Cost
- Description of Commodities, Services, or Scope/Statement of Work
- Unit of Measure
- Unit Cost and Extended Cost
- Delivery/Freight terms



# **Requests for Bids (RFB) - Formal**

Used when specifications or scope are clearly defined

- May specify particular brand/make/model to maintain consistency and commonality of parts
- Manufacturer's names, trade names, brand names, or catalog numbers may be used to describe the standard of quality, performance, and/or desired characteristics
- Request for equivalency must be submitted before the cutoff for questions to allow determination
  - Must contain cut sheets, specifications, and/or salient characteristics to accurately describe offer



# **Requests for Bids (RFB) - Formal**

Typical Bidding Process:

- Issue solicitation allowing at least two weeks of advertisement
- Site visit when applicable
- Cutoff for questions
- Tabulation posted
- PO/Contract Creation



# **Requests for Bids (RFP) - Formal**

- Used when request requires technical expertise, specialized capabilities, or when scope/specifications are not or cannot be clearly defined; cost is not the sole determining factor
- Qualitative based in that whole value or total value is used to determine successful respondent
- A University created committee consisting of internal stakeholders will evaluate
- Respondents are provided the criteria of evaluation and some degree of what the University expects



#### **Requests for Proposals (RFP) - Formal**

Typical Proposal Process:

- Issue solicitation
- Site visit when applicable
- Cutoff for questions
- Solicitation due
- Committee evaluates



#### **Requests for Proposals (RFP) - Formal**

Typical Proposal Process (cont'd):

- Consensus score tabulated
- Notify successful and unsuccessful respondents; provide unsuccessful respondents with feedback to improve for next solicitation
  - Potential interviews or second round
  - Successful and unsuccessful notified
- PO/Contract Creation



# RFQ's, RFP's, and RFB's – Time

#### RFQ's

 Approximately one to three weeks – successful and unsuccessful <u>may</u> be notified but amounts not provided

RFB's

• Approximately three to four weeks excepting any unforeseen issues (funding sources, paperwork, registration, etc.)

RFP's

• Approximately three to four weeks excepting any unforeseen issues (funding sources, paperwork, registration, assuming interviews or second round do not happen etc.).



### **Purchase Order versus Contract**

- Official University sanctioned PO's having numbering scheme MM000xxxxxx and are governed by the University's standard and construction terms and conditions (depending on purchase).
- Official University sanctioned contracts have numbering scheme U, fiscal year, naming feature
- PO's are used for single, small dollar purchases with its own terms and conditions, identifying product or service, delivery, unit of measure, freight terms, and other items associated with individual purchase
- Contracts are used for construction, multi-year, or high dollar purchases that were competitively solicited with agreed upon terms and conditions



#### **Purchase Order versus Contract**

- PO's may be issued against contracts to procure contractual items and/or services; the terms and conditions of the contract will supersede the PO terms and conditions
  - PO still establishes product or service, unit cost, part number, extended cost, or any other identifiers specified in the contract
  - PO is utilized as a payment mechanism and abides by terms and conditions established by contract.
    - Examples: Furniture, blanket order(s), architectural/engineering services



#### **Purchase Order**



- NEED PO FOR PAYMENT No PO, No Payment
- PO acts as promissory note from agency that payment will be made for services rendered
- The University is not obligated to pay an invoice if a purchase order cannot be produced



The following are either WVU or State required documents for the creation of a PO:

- Commodities/Goods Quotes and Purchasing Affidavit
- Services Quote and Purchasing Affidavit; if coming on site, Certificate of Insurance
- Construction Quote, Purchasing Affidavit, Certificate of Insurance, State Licensure, and City Licensure (when applicable)



#### **Certificate of Insurance**

Document evidencing insurance coverage including auto, liability, workers compensation, and builders risk when applicable

- Must list WVU ad additionally insured
- Provide cancellation clause (typically 30 days)
- WVU Procurement Contracting & Payment Services listed as the certificate holder

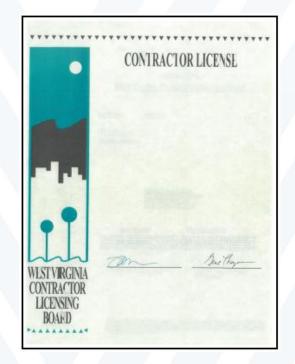
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#### **State of West Virginia Contractor's License**

Issued by the WV Division of Labor for a or multiple trade(s)

- <u>https://labor.wv.gov/Pages/default.aspx</u>
- Expires one calendar year from date of issuance





#### City of Morgantown Contractor's License\*

Issued by the City of Morgantown Finance Department

- <u>https://morgantownwv.gov/203/Business-Licenses</u>
- Expires June 30<sup>th</sup> of every year

\* Most cities within the State of WV issue a contractors license

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### **Quote/Proposal/Estimate**

- If Commodities/Goods, must be itemized for payment
  - Six chairs at \$1.00 each = \$6.00
  - Four tables at \$3.00 each = \$12.00
- If Service, must have brief scope of service or description of work; may present extended cost as lump with secondary breakdown
- If Construction, must have brief scope of service or description of work; may present extended cost as lump sum with secondary breakdown



## **Quote/Proposal/Estimate**

- If Construction/Repair greater than ten thousand dollars (\$10,000), must show breakdown of hourly rates, materials, consumables, and other items associated with cost.
  - Request breakdown on secondary page with cover page on company letterhead expressing work as single line, lump sum (relieving itemization requirement)
  - This promotes easier quoting, PO creation, and subsequent invoicing
  - Breakdown is for budgetary purposes in the event a change order is required



# Invoicing

- All invoices must be submitted electronically:
  - WVU's preference is to submit invoices through the Supplier Portal in Mountaineer Marketplace – contact <a href="mailto:pcps@mail.wvu.edu">pcps@mail.wvu.edu</a> to sign up
  - If unable to use the Supplier Portal, invoices must be sent to WVU Payment Services at pcpsap@mail.wvu.edu
- WVU requires a three-way match for payment:
  - items ordered = items received = items invoiced



## **Invoice Requirements**

Invoices must meet the following requirements:

- Contain WVU generated PO number (MM000xxxxx)
- Include an invoice number
- Match the supplier name and address on PO
- Match the PO in requested commodity or service
  - A PO for widget model no. 123, cannot invoice for widget model no. 987
  - If lump sum on a PO, invoices cannot have multiple lines



## Payment

- As a State Agency, all WVU payments originate from the State of WV's Treasurer's Office in Charleston, WV
- Payments from purchase order invoices may come in four different ways, each with their own approximate time – check, electronic, virtual card, or wire



# **Payment Methods**

#### Check

- Issued 30 days from invoice date
- Checks are cut on Mondays (excluding holidays)
- Allow time for check to be mailed to your organization

- **Electronic Funds Transfer (EFT)**
- Issued 30 days from invoice date
- Faster than check
- Supplier must register for direct deposit with the State of WV: <u>https://www.wvsao.gov/Electronic</u> <u>Payments/Default</u>



# **Payment Methods**

#### **Virtual Cards**

- One time use credit card information is sent to supplier
- Payment sent to supplier as soon as receiving is completed and invoice is approved
- Considerably quicker than physical check or EFT
- Contact <u>pcps@mail.wvu.edu</u> to sign up

#### Wire Transfers

- Restricted to only certain circumstances
  - No other form of payment is accepted
  - Non-negotiable deadlines
- Requires additional documentation from the supplier



#### **Doing Business with WVU – Take-Aways**

- Value Added what makes your organization different from others?
- Be flexible and responsive
- Do your homework understand and have knowledge of the University environment and how your product or service can help WVU, the student experience, research or the community at large
- Fiscal responsibility reducing cost and/or adding value
- Communication



### **Contacts and Important Sites**

- West Virginia University
  - https://www.wvu.edu
- Procurement, Contracting & Payment Services
  - <u>https://procurement.wvu.edu/</u>
- WVU Bid Site
  - <u>https://bids.sciquest.com/apps/Router/PublicEvent?CustomerOrg=WVUMarketplace</u>
- Facilities & Services
  - <u>https://facilitiesmanagement.wvu.edu/</u>

